# Service



## ALL ORDERS SHIP SAME DAY

(800) 346-6873 Toll Free in the USA, Canada,

and Puerto Rico Mouser tiene representantes bilingües.

## Order Monday-Friday 7AM - 9PM (CTZ) For Same Day Shipping

Sales and Service also Available on Saturday 8AM - 5PM (CTZ)

#### How to Order:

Call Toll Free, Fax, Mail, or E-Mail your order to sales@mouser.com Please include your name, company name, and shipping address.

#### Who Can Order:

Businesses, schools, agencies, and individuals.

#### No Minimum Order:

We do <u>not</u> have a minimum order for shipments to USA, Canada, or Mexico

#### **UPS Ground Delivery Schedule:**

No matter where you are in the Continental USA, by using economical UPS Ground you can expect to **RECEIVE** your order within **1**, **2**, or **3 days**.

#### **Scheduled Orders:**

We will schedule shipments to you up to one year in advance and at guaranteed prices. Each item must be ordered for release in standard pack quantities only, minimum \$50 release.

#### **Shipping Charges:**

Only actual shipping costs are added to your invoice. On UPS ground orders, if more than one shipment is necessary to complete your order, Mouser pays any excess shipping charges, exceeding 10% of the shipment value.

#### **Backorders:**

We stock what we catalog. If our inventory is depleted on an item, we will backorder it and ship it as soon as it is available, unless you specify otherwise at the time your order is placed.

## Same day will-call pick-up available at each location

11433 Woodside Ave. Santee, CA 92071-4795 (800) 346-6873 Fax: (619) 449-6041

958 North Main St. Mansfield, TX 76063-4827 (800) 346-6873 Fax: (817) 483-0931

12 Emery Ave. Randolph, NJ 07869-1362 (800) 346-6873 Fax: (973) 328-7120

#### **Export Orders:**

(Not including Canada & Mexico) Minimum export order \$100 or \$25 fee. Call: 817-483-6848 Fax: 817-483-0931 Write: 958 North Main Street Mansfield, TX 76063

#### Net 30:

Available to customers in the USA, Canada, and Mexico. Also available for same day shipments, even on first orders.

#### **Credit Cards:**

Major credit cards, all purchasing, and major bank debit cards are accepted.



#### Net 30, Credit Card, and C.O.D.:

Only actual shipping costs will be added to the invoice.

#### **Prepaid Orders:**

Total your order, then add 10% (minimum \$2.00) to cover ground shipping costs. Only actual shipping costs will be added to the invoice. Credit or refund will be issued for any overpayment. If UPS ground shipping charges exceeds 10%, Mouser pays the excess. (USA only)

#### **EFT / Wire Transfers:**

No problem, call for details.

#### **Non-Catalog Items:**

No problem, please call, fax, or E-mail your request to tech@mouser.com

#### **Guaranteed Prices:**

The prices published in this catalog are guaranteed until the date printed on the front cover, and will not be increased unless due to an error.

#### **Product Guarantee:**

If a product proves to be defective, it will be repaired or replaced immediately. We must be notified of any product defect within 90 days following ship date.

#### **Returns:**

Please contact a Mouser Service Representative to obtain a return authorization number. Returns are normally accepted when completed within 30 days of ship date.

#### Incorrect Orders:

Our quality assurance staff inspects every order before shipment. Please notify a Mouser Service Representative of any incorrect order within 30 days of ship date. We will immediately correct any error. Corrected orders ship same day.

#### All Orders Ship Same Day:

Mouser Ships Quick! If for some reason your phone order does not ship on the same day as placed, you will be notified.

#### Internet:

Product Pricing and Availability coming soon.

#### **Order Forms:**

An order form is not necessary, however, order forms are available for download from our Web site.

#### CD Catalog:

Mouser Electronics now offers a choice for browsing the Catalog. Just specify paper or CD when ordering your subscription, or call.

#### Liability:

There are no expressed or implied warranties. Since seller cannot control the manner or use of its products after the sale, the seller will not be responsible for any consequential or indirect damages. Products sold by Mouser Electronics are not for use in human implantable devices or life support systems.

## **MOUSER ELECTRONICS**

#### MAIL, FAX OR CALL US WITH YOUR ORDER. (800)34-MOUSER

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SHIP TO:	DATE		PAYMENT METHOD: CREDIT CARD C.O.D.	MASTERCARD	VISA VISA	
COMPANY NAME (IF A BUYER'S NAME	NY)		POSTAL MONEY ORDER CHECK CHARGE TO ACCOUNT (NET 30) P.O.#	DICOVER	DINERS CLUB	AE CORPORATE PURCHASING CARD
ADDRESS			REF# SHIP VIA: UPS GROUND	ACCOUNT NUMBER		
CITY		STATE	UPS 3 DAY SELECT UPS BLUE / AIR (2nd DAY) UPS RED (NEXT DAY)	EXPIRATION DATE		
ZIP	DAYTIME PHONE NO.		OTHER	CARDHOLDER'S NA	ME	

LINE NO.	QUANTITY	MOUSER STOCK NO.	DESCRIPTION (Optional)	UNIT PRICE	EXTENDED
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
				MERCHANDISE	

## NATIONWIDE: 1-800-346-6873

Terms and Liabilities, as listed in current catalog, apply to all orders

MAIL OR FAX TO YOUR NEAREST MOUSER LOCATION:

MOUSER WEST 11433 Woodside Avenue Santee, CA 92071 FAX: (619) 449-6041

**MOUSER NORTHWEST** 370 Tomkins Ct. Gilroy, CA 95020 FAX: (408) 842-7375

MOUSER CENTRAL 958 North Main St. Mansfield, TX 76063 FAX: (817) 483-0931

MOUSER EAST 12 Emery Avenue Randolph, NJ 07869 FAX: (201) 328-7120

CA, TX, & NJ customers add sales tax, or enclose your resale card with your first order.

\* Open Account, Credit Card, & C.O.D: Shipping charges will be added to invoice \* Check or Money Order: Add 10% (minimum \$2.00) to cover UPS GROUND cost -- credit or refund will be issued for any over payment. Air shipment is available for an additional charge.

TOTAL

SALES TAX

\*SHIPPING CHARGES

TOTAL

## **MOUSER ELECTRONICS**

## National Credit Office P.O. Box 714 Mansfield, TX 76063

## **BUSINESS CREDIT APPLICATION**

### Phone: (800) 333-9924 Fax: (800) 483-9384

#### CREDIT LIMIT DESIRED \$\_

(OR ESTIMATED MONTHLY PURCHASES FROM MOUSER)

1. If you want \$300 or less complete A&C only.

2. If you want over \$300 complete all.

#### A. <u>COMPANY INFORMATION</u>

CONTACT NAME:		
Company Name:		
Company Name: Billing Address:	Shipping Address:	
Phone No.:	Fax No.:	

#### **B.** ELECTRONIC TRADE REFERENCES

Company	Name:	Company Name:	
Address:		Address:	
Phone:	FAX:	_ Phone:F/	AX:
Company	Name:	Company Name:	
Address:		Address:	
		- <u> </u>	
Phone:	FAX:	Phone:F/	AX:

#### C. BANK AUTHORIZATION

Name of Bank:	Commercial Checking Account Number:
Address:	Other Account Numbers:
Phone: Fax:	

**Authorized Signature** 

Title

Date

When credit is extended, payments will be made within 30 days from the date of shipment. Each invoice will be subject to a 1.5% charge per month if not paid within 30 days.

Should applicant default in payment, Mouser shall be entitled to add incurred collection cost and attorney's fees to the unpaid balance.